



Level up your communication skills as a Social Worker



Cater your approach to suit each individual's needs to ensure you are helping your client effectively.



Certain individuals can be reluctant to share information, and this calls for you to adjust your approach to obtain answers. This can be achieved by just asking the right questions.



Utilise the right body language to put your client at ease and build trust. Observing their body language will help you navigate which approach to use best.